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Smart N12 GH5581 ITUHA

How to backup, transfer, and restore phone data ?

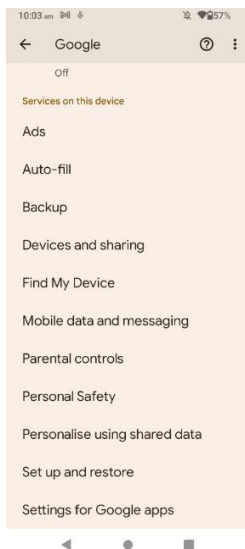


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Service presentation

In your Android smartphone, your Google account offers a backup and restore function for your data via the Google Drive application. This feature allows you to easily restore your data or switch to a new device at any time. The backup includes apps, app data, call history, contacts, device settings (including permissions and Wi-Fi passwords), SMS, and MMS.

Backups are securely encrypted and imported to Google. For some data, the code, pattern, or password lock screen of your device is used to reinforce protection.



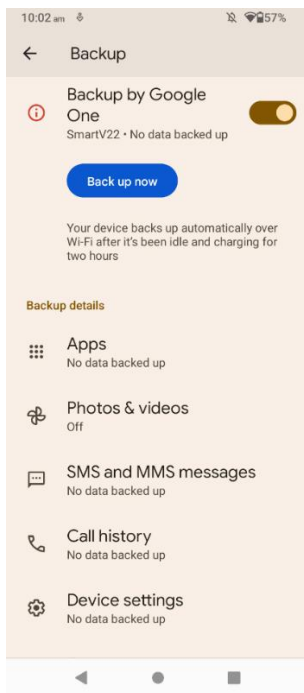
Menu Settings, Google



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Perform a data backup

To perform a backup, go to **Settings, Google**, and select **Backup**. Then click on the **Backup now** button. In Advanced settings, you can choose to use mobile data for the backup (fees may apply).



Perform a data restore or transfer

To perform a restore and transfer to a new phone, go to **Settings, Google**, and select **Set up & Restore**. Then click on the option to **Set up nearby device**. Using Bluetooth and Wi-Fi, the search for the new device will begin. Follow the steps to restore the data from your **old phone** to your new one.

Erase user data

To perform a complete erase of your phone's data, go to **Settings, System, Reset options**, and select **Erase all data (factory reset)**, then click on the button to **Erase all data**.

This action will delete all data from your phone's internal storage, including your Google account, system and application data and settings, downloaded apps, music, photos, and other user data.